

# COMPANY QUALITY POLICY



**Dennis Eagle Ltd is part of the Terberg Environmental Group, encompassing Dennis Eagle Ltd and Terberg Matec UK (TMUK). The group aim is to produce pioneering products in the waste management sector. Dennis Eagle produce refuse collection vehicles and truck chassis with TMUK producing Bin Lifting Systems, Container Weighing and Specialist Recycling bodies.**

We are dedicated to producing products and services, which continue to satisfy the needs and requirements of our customers and meet the quality, performance, reliability, cost and applicable statutory requirements.

Our commitments are managed within the framework of a Quality Management System, where we set and review objectives and targets to continually improve the quality performance associated with our process and ensure our customer expectations are met.

We are focused on developing the skills of personnel and promoting an empowered approach so that colleagues have the opportunity

to significantly contribute to the continuous improvement of our quality management systems.

The Quality Policy in conjunction with our Core Values are communicated to all our employees. Where appropriate the Quality Policy will also be made available to all other relevant interested parties.

The achievement of our commitments will be verified by internal audits and through external certification by a recognised body.

**Kevin Else**  
Managing Director

02.08.2022

#### Intended Outcomes of the Quality Management Systems

- Meet Vehicle Compliance Obligations.
- Comply with Customers Requirements.
- Offer Effective Service Support.

