



TECHNICAL TRAINING CENTRE

CAREER PATHWAYS



Industry-Leading Training from One Centre of Excellence

ENGAGING RCV TRAINING COURSES DESIGNED FOR FUTURE SUCCESS

Dennis Eagle and Terberg Matec UK are evolving our approach to training to help you and your teams get the most possible value out of your learning. Our brand-new Technical Training Centre offers impactful, engaging courses that combine expert-led theory with hands-on practical experience, giving you the confidence to apply what you learn in real-world scenarios.



ONE CENTRE FOR ALL YOUR TRAINING NEEDS

We're very proud to be able to offer training courses across all our product ranges from a single location: our Technical Training Centre in Warwick.



WHY TRAIN WITH DENNIS EAGLE AND TERBERG MATEC UK?

Dennis Eagle and Terberg Matec UK have an outstanding reputation as industry leaders within the waste and recycling sector. Their innovative refuse collection vehicles, cabs, chassis, bodies, and bin lifts are renowned for exceptional quality and rigorous safety standards, built and designed by seasoned experts dedicated to excellence.

With unrivalled industry knowledge and a firmly established heritage, there is no one better placed to provide effective, long-lasting training courses to develop sector-leading engineers. Thanks to our customer-first culture and deep-rooted understanding of our product range, we are committed to delivering a high-quality, flexible, and diverse training experience for everyone.

A highly impressive environment optimised for training use alone, the Centre has been specifically designed to maximise the learning experience for our customers. Offering multiple interactive spaces, a practical area, and a display area, it gives learners the opportunity to get hands-on with our products and use bespoke testing rigs and equipment aligned specifically to relevant course material.

Courses provided at the Centre seamlessly blend a combination of practical and theoretical content, delivering greater, lasting value while supporting a diverse range of learning styles. This blended approach reinforces theoretical learning through practical activities, seeing learners gain a new level of confidence in real-world scenarios.

Seamless, Flexible eLearning via our portal

Our operator instruction training is changing from being hosted on-site to our dedicated eLearning portal. This is offered at no charge and is a registered, online approach that enables operators to refresh their learning at any time.

The advantages of this digital approach to learning include:

- On-demand access to the latest available course content
- Fully certified, allowing full traceability for fleet managers
- Seamless transition from initial RCV delivery to operation
- Knowledge testing

Alternatively, in-person 'Train a Trainer' operator instruction is available as an attended course at our Technical Training Centre.



Introducing our Exclusive Career Pathways

A key part of our training transformation comes in the form of our exclusive Career Pathways programme. These pathways provide a route to advanced levels of learning and a more flexible journey crafted specifically to you.



Accredited

The relevant accredited level courses must be completed to begin building delegate status.



Skilled Technician

At least three product-line competence courses must be taken and successfully achieved.



Master Technician

Competence should be gained across all courses available within a specific product range.



TECHNICAL TRAINING CENTRE COURSES OVERVIEW



FUNDAMENTAL COURSES

Electrical Principles*

1 day

Combining practical and theory-based knowledge of electrical systems, this course enables learners to confidently identify faults and perform effective repairs. It covers the basic concepts of electrical theory, an overview of the repair and maintenance information (RMI), basic system function tests, fault diagnosis, and result analysis. Additional testing and repair procedures are also included, enriching vital electrical skills.

Hydraulic Principles*

1 day

Combining practical and theory-based knowledge of hydraulic systems, this course enables learners to confidently identify faults. It covers the basic concepts of hydraulic operating theory as well as the ability to demonstrate a basic system, including pressure and flow. Function tests, fault diagnosis, and result analysis are also emphasised, with an expectation for fault demonstrations and explanations.

*Or Pre-assessment

eCollect (Level 2 - for EV training)

Half day

Upon successful completion of this course, learners are recognised as having competence to avoid danger when working on eCollect systems. The course provides a basic understanding of electrical systems and general overview of EV safety. Learners receive a Permit-to-Work (PTW) and understand how to render a powertrain inoperative for activities not requiring a PTW.

TECHNICAL TRAINING

CHASSIS

Elite 6

4 days

With an aim to improve awareness of the responsibility that comes with the safe operation of the Elite 6 chassis and cab, this course combines theoretical and practical methodologies to offer learners in-depth instruction on the correct methods of operation. This includes EBS, ELC, and ETS axle. Technical training and diagnostics further enhance operator skill, knowledge, and confidence.

Elite +

4 days

With an aim to improve awareness of the responsibility that comes with the safe operation of the Elite+ chassis and cab, this course combines theoretical and practical methodologies to offer learners in-depth instruction on the correct methods of operation. This includes Jaltst, EBS, ELC, and ETS axle. Technical training and diagnostics further enhance operator skill, knowledge, and confidence.

Engine Strip and Rebuild

2 days

This engaging two-day course enables learners to gain valuable, hands-on experience with a Euro 6 D8K engine. This includes working to both disassemble and reassemble the engine, while providing key explanations and conducting fault-finding for any removed components.

Allison - Powered by Allison

1 day

A bespoke course that provides an extensive introduction to Allison Transmission, learners will gain a strong understanding of Allison Transmission propulsion solutions, products, and parts. This includes a Health, Safety, Security, and Environment (HSSE) general overview, an improved awareness of system failure modes, components, schematics, and the practical application of diagnostics to aid troubleshooting.

eCollect (Level 3)

4 days

Upon successful completion of this course, learners are recognised as having competence to avoid danger when working on eCollect systems and achieve the IMI Level 3 Award in Heavy Electric/Hybrid Vehicle System Repair and Replacement. Learners receive a general overview of electric vehicle safety, powertrain components, and full lockdown/power-up procedures related to the eCollect.

TECHNICAL TRAINING

BODY

With an aim to improve awareness of the responsibility that comes with the safe operation of Olympus systems, this practical course offers learners in-depth and concise instruction on the correct methods of operation. This includes operator instruction, system pressure checks, and electrical diagnostics. Further training enhances understanding of servicing and provides familiarity with all switches and components.

Olympus

2 days

Olympus Twin Pack

2 days

Olympus Duo & One Pass

2 days

Olympus Mini & Midi

2 days

BIN LIFTS

With an aim to improve awareness of the responsibility that comes with the safe operation of bin lifts, this practical course offers learners in-depth and concise instruction on the correct methods of operation. This includes component identification of hydraulic and electrical systems, critical safety components, fault-finding, and diagnostic procedures. Routine inspections and preventative maintenance are also covered, utilising Terberg PMI documentation.

Beta

1 day

OmniDEL or OmniDELe

1 day

OmniDEKA or OmniDEKAe

1 day

OmniTRADE or EuroTRADE

1 day

Weighing

2 hours

This two-hour course is an optional add-on for any bin lift with a TMDW 9020 system fitted, which aims to improve technicians' understanding and competency of using Terberg TMDW 9020 Weighing and Ident systems. This includes an overview of the machine operator requirements, the correct operation of the TMDW system, and the Weigh system computer. A practical course, it explores the important aspects of working on a bin lift with a weighing system fitted such as maintenance, diagnostic procedures, and error codes.

SPECIALIST RECYCLING VEHICLES

With an aim to improve awareness of the responsibility that comes with the safe operation of Terberg systems, this practical course offers learners in-depth and concise instruction on the correct methods of operation. This includes operator instruction, system pressure checks, and electrical diagnostics. Further training enhances understanding of servicing and provides familiarity with all switches and components.

Kerbloader

1 day

ABTL/Toploader

1 day

ORUS

1 day

PBUV

2 days

Front End Loader

2 days

A practical course that offers in-depth and concise instruction on the correct methods to operate a Terberg FEL system, learners will be able to understand and identify its components and layouts, as well as follow safe working procedures. Both operator instruction and training for servicing the Terberg FEL is provided, enabling operators to gain essential skills.

TECHNICAL TRAINING CENTRE VOCATIONAL TRAINING

'Train a Trainer': Operator Instruction 1 day

An in-person course for operator instruction, this teaches learners how to correctly operate Dennis Eagle and Terberg Matec UK vehicles and systems across our entire product range. Following a 'Train a Trainer' format, this provides learners with a certification that enables them to deliver the course to fellow team members, reducing costs and streamlining the learning experience. Operator instruction is also available via our online eLearning portal as an alternative.

Safe Operating Procedures 3 x 1 day courses

This series of three one-day courses was devised following an assessment of essential maintenance work carried out on our range of refuse collection vehicles. From this, key areas of work were identified as requiring best practice guidelines to ensure safety is prioritised, avoiding the risk of injury. These key areas form the basis of our safe operating procedure (SOP) training courses.

These consist of:

- Axle working
- Lifting vehicles
- Pump and power take-off (PTO)
- Working under vehicles
- Hopper floor replacement
- Packer and sweep rebuild
- Working in hoppers
- Body swap
- Hydraulic tank replacement
- Electric vehicles
- Hot work
- Roadside working
- Working with ladders
- Inspection at ground level

RCV Inspectors 1 day

This one-day inspectors course extends across our entire range of refuse collection vehicles and gives learners a key insight into how to adhere to best practice when preparing RCVs for an MOT. The course aims to talk through our full MOT process in detail and highlights key areas for operators to be aware of to ensure success, alleviating any easily avoidable issues.

LOLER Inspectors 1 day

A legal requirement under the Lifting Operations and Lifting Equipment Regulations 1998 (LOLER), this course aims to help operators prepare their bin lifting equipment for each annual inspection. This covers the entire Terberg bin lifting product range and details what is involved in a LOLER examination to determine which areas are likely to be assessed, alleviating any easily avoidable issues.

RCV Maintenance Cleaning Half day

Refuse collection vehicles must receive sufficient and effective maintenance cleaning on a regular basis to avoid any damage to equipment due to compacted refuse. This course aims to cover all of the features and components on an RCV that require cleaning and demonstrates to cleaners and supervisors the appropriate process and correct approach to ensure this is conducted successfully.

Fleet Manager Product Awareness 1 day

Designed with management professionals in mind, the Fleet Manager Product Awareness course enables learners to gain a fundamental and detailed knowledge of the entire Dennis Eagle and Terberg Matec UK product range. This includes achieving a strong understanding of different vehicle specifications and their diverse functions within waste and recycling management.

Product Training for Non-Technical Staff 1 day

Designed with non-technical professionals in mind, such as administration and controller-based roles, this course enables learners to gain a fundamental and detailed knowledge of the entire Dennis Eagle and Terberg Matec UK product range. This includes an overview of the broad portfolio of different products and systems and their various roles within waste and recycling management.

Book Your Training Today

If you're ready to begin shaping your own pathway to success, reach out to our highly experienced Training team to book your training today:

Call: 01926 458500

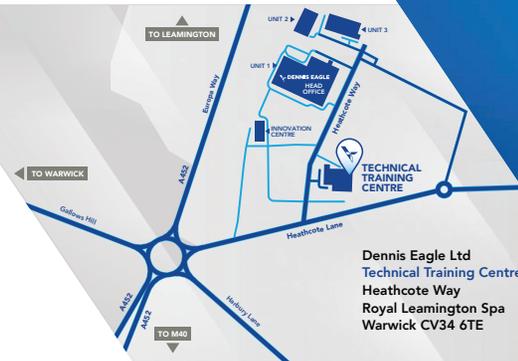
Email: customertraining@dennis-eagle.co.uk

Our friendly and knowledgeable experts are on-hand to advise which courses will best suit your individual requirements, so you and your team can get the most value out of our in-depth and detailed programme. We look forward to inviting you to our Technical Training Centre and teaching you everything we know about the extensive Dennis Eagle and Terberg Matec UK portfolio.



HOW TO FIND US

Our Technical Training Centre is conveniently located in Warwick, just a 5-minute drive from the M40 and easily accessible via other major motorways. We're also just 5 minutes by car from Leamington Spa train station, which offers direct services to London, and only 20 minutes from Birmingham International Airport.



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